

FAQs

Wanting to find out a little more about Nine Nation?

Take a read of some of the commonly asked questions below. If you have any further questions, please let us know by emailing support@ninenation.com.au

What is Nine Nation?

Nine Nation is an exclusive online research community set up by **Nine Entertainment Co**, a leading Australian TV and online media and entertainment company, and home to The Block, The Voice, Nine News, The NRL, The International Summer of Cricket, Wide World of Sports, 9News, and 9Now, amongst others.

By becoming an exclusive member of **Nine Nation** (or “Explorer” as we like to call you!), you’ll be able to get involved and share your views with us on topics, including TV and entertainment, lifestyle, society and culture, your favourite brands and beyond.

Why join Nine Nation?

By becoming one of our Nine Nation Explorers, you will be able to participate in a range of surveys and activities that cover a broad range of topics, passions and interests.

These include various lifestyle and society topics, such as sport, news, food and drink, fashion, and technology – and of course, TV and entertainment!

By participating in these activities you will be able to help shape and influence the future of Nine Entertainment Co. in Australia.

What kind of activities can I do on Nine Nation?

There will be a broad range of activities for you can participate in on Nine Nation throughout the year.

All activities are optional, but we would love you to participate as much as possible! They include:

- *Quick Polls* – these are quick questions that appear on your home page. They’re a quick, fun way to see what you think about hot topics. Keep an eye out for them – they’ll change quite often!

- *Questionnaires* – these are longer surveys that might ask for your opinions, perceptions and answers on advertising, TV shows, show hosts, brands, products and any other questions we have for you.
- *Online Discussion forums* – these take place over a couple of days and you will be asked to interact with Nine Nation moderators on a wide range of topics.
- *Photo and Video tasks* – these involve photo or video submissions on a particular topic.
- *Creative sessions* – these sessions will be more deeply involved. Some creative thinking will be required as we work together to build a new idea.

What is in it for me?

The Nine Nation prize system is all about getting involved!

Major Prize Draw

Just by joining Nine Nation you are automatically entered into the draw to win one of 2 iPad Minis! Join before August 31st 2016 and you could be one of our lucky winners!

Monthly Prizes

Each month you'll have the chance to win a range of different prizes, from Stan subscriptions, to awesome vouchers. This will be conducted via a random prize draw. The more activities you get involved in, the more chances you have to win! Check back each month to find out what's up for grabs.

Other prizes

There are also other prizes to be won along the way, which may be based on a specific activity or group of activities. We will notify you of any additional prizes up for grabs before you start these activities.

We will have regular updates of the prize winners on in our Winners section, and the winners will be notified by email.

If you have any questions about how the rewards system works please contact us at support@ninenation.com.au

What about my privacy?

When you register to become a Nine Nation Explorer, you will create a screen name and that will be your name when you post ideas and comments.

Keep in mind that your ideas will be posted on the site and can be viewed by any visitor – so pick a screen name that you are happy with others seeing!

To learn more about our privacy policy for Nine Nation, read our [Privacy Policy](#).

What Happens To My Opinions After I Post Them?

Within our Nine Nation team, we have a dedicated team of insights managers who read all of your ideas and comments. You can **read about the team [here!](#)**

They'll consolidate your opinions (no matter whether your ideas are similar or different to others!), as well as uncover the most innovative ideas.

They'll then report and present the ideas to the key decision makers at Nine Entertainment Co, who will then determine which are the best fit, and how we put your opinions to work.

Rest assured, your opinions are maintained in complete confidence and will not be associated with your name.

Are there any rules for being a member of Nine Nation?

There are certain house rules to follow once you become one of our Nine Nation Explorers!

First of all, common sense rules the roost; for example, please don't give out your personal details or private information to anyone on the site.

Secondly, Nine Nation is a community for ideas and honest discussion. That said, we won't accept swearing or bullying of any kind. Defamatory, discriminating or unlawful posts will be removed from the site and users that repeatedly post inappropriate conduct will be removed from Nine Nation.

For more specifics on the rules, read our [Membership Terms and Conditions](#).

To report an offensive posting, email us at: support@ninenation.com.au

Apart from these conditions, you're ready to get exploring!

How do I unsubscribe from Nine Nation?

If you no longer wish to receive communication from us and wish to cancel your Nine Nation membership, you can unsubscribe on the Member Portal or by clicking “Unsubscribe” at the bottom of any email we send you.